

# Alert Level Changes



Odyssey House  
*journey of wellbeing*

## Level 1

- All offices are open with QR code contact tracing.
- Services operate as normal.
- We ask people to not come onto our sites if they feel unwell with cold or flu like symptoms.
- Referrals as normal.

## Level 2

- All offices are open with QR code contact tracing.
- Social distancing is required.
- No groups of more than 25 people can be accommodated on any site.
- Clients may be directed to come on and off sites by text to reduce overcrowding in reception areas.
- We ask people to not come onto our sites if they feel unwell with cold or flu like symptoms.
- Referrals as normal.

## Level 3

- Offices are closed.
- Staff are working from home.
- Services are all operating online or by phone.
- No visitors to residential sites as they are operating as a bubble.
- Referrals accepted as normal.
- Residential sites operate under special roster system.

## Level 4

- Offices are closed.
- Staff are working from home.
- Services are all operating online or by phone.
- No visitors to residential sites as they are operating as a bubble.
- Referrals accepted as normal
- Residential sites operate under special roster system.